

# Cochlear™

## Quick Guide to the Nucleus® CR230 Remote Assistant

- ☒ Getting started
- ☒ Quick reference



*Hear now. And always*



# About

Use the Cochlear™ Nucleus® CR230 Remote Assistant to control and monitor your Cochlear Nucleus CP910, CP920 or Kanso (CP950) Sound Processor.\* If you are a bilateral recipient, your remote assistant can control both processors.

\* Not all products are approved in all countries.

## NOTE

More information and warnings in the *CR230 Remote Assistant User Guide*.

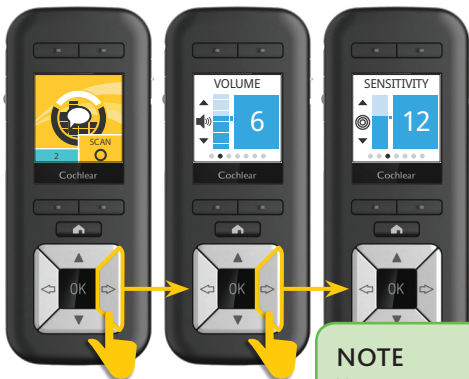


# CR230 Remote Assistant



ABOUT

# Navigate



Use the left or right arrow buttons to move between screens.

## NOTE

Your remote assistant may show different screens, depending on how it is set up.



# Home



Use the Home button  
to return to the  
**Home** screen.



ABOUT

# Check status

## TIP

Use the sound meter to check whether a processor or accessory is working properly.



Sound meter shows sound being “heard” by processor

Processor battery level

Green means everything is working

Press the OK button from the **Home** screen to display processor status.

# Wake

Your remote assistant will “go to sleep” when not in use. Press any button to “wake” it again.



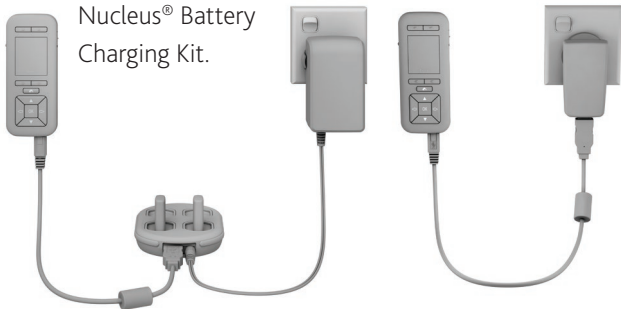
ABOUT

# Charge battery

There are three options for charging:

**A** Use the Cochlear™  
Nucleus® Battery  
Charger and the  
Cochlear™  
Nucleus® Battery  
Charging Kit.

OR **B** Use the Cochlear™  
Nucleus® CR200  
Series Charging Kit.





OR **C** Use the USB port on  
a computer.



# Turn on



Press and hold the  
OK button to turn on.

# Turn off



Press and hold  
the OK button.

Select **Switch Off**.



# Lock and unlock



## Lock-unlock slider

Slide up to unlock, down to lock.

### TIP

Use the lock-unlock slider to show the battery level of your remote assistant.





TURN ON

# Change programs

Up to four programs may be set up by your clinician.  
Use the program buttons to change between programs.



# Adjust settings

Use the up and down arrow buttons to adjust settings such as volume, sensitivity, bass and treble (as set up by your clinician).



## TIP

Adjust volume (or sensitivity, if set up) directly from the home screen by pressing the up or down buttons.



# SCAN program

SCAN program (if set up by your clinician) detects and automatically adjusts your processor to the current sound environment.



SCAN program  
selected



## SCAN program icons

SCAN program icons show your current sound environment.



SCAN On



Quiet



Noise



Speech



Speech in noise



Wind



Music



USE

## Wireless Accessories

When a Cochlear Wireless Accessory (Mini Microphone or TV Streamer) is paired with your processor, use your remote assistant to start and stop streaming audio.

1



1x  
On



## Turn on

Long-press the telecoil button once to turn Mini Microphone or TV Streamer on.

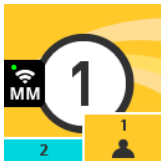
## NOTE

You use the controls on the Phone Clip to make and receive calls.



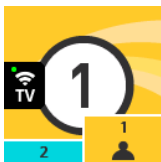
2

Use



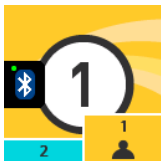
### Mini Microphone on

Mini Microphone is streaming audio to your processor.



### TV Streamer on

TV Streamer is streaming audio to your processor.



### Phone Clip on

Phone Clip is streaming audio to your processor.

3



1x  
Off



## Turn off

Long-press the telecoil button once to turn Mini Microphone or TV Streamer off.



USE

## Plug-in audio accessories

If you connect a plug-in audio accessory to your processor, it immediately sends sound to your processor.

You can also use your remote control to turn the accessory off and back on.

1



1x  
On



## Turn on

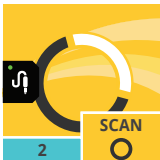
Short-press the telecoil button once to turn plug-in audio accessory on.



USE

2

Use



## **Plug-in audio accessory on**

Plug-in audio accessory is streaming audio to your processor.



3



1x  
Off



## Turn off

Short-press the telecoil button once to turn plug-in audio accessory off.



USE

# Telecoil

Listen to hearing loops and hear voices on the telephone with the telecoil. Your clinician can set up your processor with manual telecoil and also auto telecoil (if available). Auto telecoil detects the telecoil signal automatically whenever you use a telecoil-compatible phone or are in range of a hearing loop.

1



1x

Telecoil

2x

Auto  
telecoil



## Turn on Telecoil

Short-press the telecoil button once to turn telecoil on.

## Auto telecoil

Short-press the telecoil button twice to turn auto telecoil on.



USE

2

Use



### **Telecoil on**

Telecoil is active on your processor.



### **Auto telecoil on (receiving)**

Auto telecoil is on and your processor is in range of and detecting a hearing loop or telephone.



### **Auto telecoil on (standby)**

Auto telecoil is on, but your processor is not detecting a hearing loop or telephone.

3



1x  
Off



## Turn off

Short-press the telecoil button once to turn telecoil or auto telecoil off.



USE

# Advanced mode

Your remote assistant is set to Simple mode by default. If required, you can switch to Advanced mode to adjust settings on your processor and remote assistant.

To enter Advanced mode:



USE

Press and hold  
the OK button.

When the menu  
appears, press the  
down arrow to  
highlight  
**Advanced Mode.**

Press the OK  
button.

# Adjust advanced settings

If required, you can use Advanced mode to adjust advanced settings. To reset settings, see *Reset processor* on page 36.

To adjust advanced settings:

## NOTE

When adjusting settings, press the home button twice if you need to return to the home screen.







Use the right arrow button to navigate to the **Settings** screen.

Press the OK button to enter advanced settings.

Use the up and down arrow buttons to adjust settings.

# Pair

Pairing allows two devices to communicate with each other. Usually, your clinician will pair your remote assistant before first use, but there may be times when you have to pair it yourself (e.g. if you receive a replacement remote assistant).

If your remote assistant displays a **No Processor Paired** screen:



## NOTE

If you are a bilateral user, you will need to repeat steps 1 and 2 for your second processor.



Place coil/processor on the back of your remote assistant. *Make sure your processor is on.*



Press the OK button.



## Reset processor

If required, you can use your remote assistant to reset your processor to the settings made by your clinician.

To reset processor settings:



Press and hold the OK button.

When the menu appears, press the down arrow to highlight **Reset Settings**.

Press the OK button.



# Notes

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# Notes

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