

Cochlear™ Nucleus® Kanso® 2 Sound Processor Upgrade Order Form

PLEASE FOLLOW THE STEP-BY-STEP PROCEDURE TO ENSURE YOU RECEIVE THE CORRECT COMPONENTS FOR YOUR NUCLEUS® KANSO® 2 SOUND PROCESSOR UPGRADE KIT¹

01 Recipient Information

Name: _____ Date of Birth: _____

Guardian Name (if child): _____

Shipping Address (unable to ship to PO boxes): _____

City: _____ State: _____ Zip/Postal Code: _____

Email: _____ Phone: _____

Implant Side: Left Right

Emergency Contact: Name: _____ Phone: _____

02 Clinic/Audiologist Information

Clinic Name: _____

Primary Audiologist: _____ PO#: _____

Mailing Address: _____

City: _____ State: _____ Zip/Postal Code: _____

Clinic Email: _____ Clinic Phone: _____

03 Nucleus Kanso 2 Sound Processor

Select one for each item. Kit also includes: Home Charger, Portable Charger, Magnet, Magnet Removal Tool, Safety Line (Long, Short or Short Loop), Softwear Pads (pack of five), Headband (for pediatric recipients only), Socket Cover, Microphone Covers (pack of two), Cleaning Cloth, Screwdriver and Cleaning Brush, and User Guide.

Sound Processor Color:

Black Chocolate Brown Slate Grey

Sandy Blonde Silver

Magnet Strength:

Profile™ Plus:

½(I) 1(I) 2(I) 3(I) 4(I) 5(I)

Standard:

½M 1M 2M 3M 4M 5M 6M

Not sure. Please use current magnet strength on file.

Safety Line:

Long (with Shirt Clip) Short (with Shirt Clip)

Short Loop (with Hair Clips [pack of five])

Select Hair Clip Color: White Brown Black

Portable Charger Cable Length:

Short (12") Long (20")

04 Mix and Match Second Sound Processor²

Magnet strength will be the same strength selected in SECTION 03 above.

Yes! I would like to choose a second sound processor.

Kanso 2 Sound Processor

Includes: Sound Processor, Home Charger, Magnet, Magnet Removal Tool, Safety Line (same as selection made in Section 3), Softwear Pads (pack of five), Headband (for pediatric recipients only), Socket Cover, Microphone Covers (pack of two), Cleaning Cloth, Screwdriver and Cleaning Brush, and User Guide.

Sound Processor Color:

- Black Chocolate Brown Slate Grey
 Sandy Blonde Silver

Nucleus 7 Sound Processor

Includes: Sound Processor, Standard Rechargeable Battery Module, Slimline Coil, Magnet and Earhook.

Sound Processor Color:

- Black Brown Grey Sand White

Slimline Coil:

Coil Length: 2" 3" 4" 11"

Coil Color:

- Black Brown Grey Sand White

Earhook Size:

- Small (Tamper Resistant) Small Medium Large

05 Make It Your Own

Select one accessory or Ready-to-Wear service option.

Kanso 2 Aqua+ Kit

A waterproof accessory that allows you to swim underwater, in salt water, and completely submerged.*

Includes: Aqua+, Activity Case, Headband (black) and Safety Line (Long).

Headband Size: XS (40–47cm) S (45–52cm) M (48–57cm) L (53–62cm)

Cochlear True Wireless Accessories

CR310 Remote Control

Recommended for recipients without an iPhone® or compatible Android™ smartphone.** Change programs and volume, and stream wirelessly.

Cochlear Wireless Phone Clip

Call hands-free and stream music from a Bluetooth® device.

Cochlear Wireless Mini Microphone 2+

Hear better over a distance or in noisy listening situations.

Cochlear Wireless TV Streamer

Stream high quality audio directly from your TV, stereo, computer, or other similar device.

Ready-to-Wear

Have your Kanso 2 Sound Processor pre-loaded with your current programs by our Cochlear Hear Always Specialists. To participate, recipient must be age 5 or older. Cochlear recommends that you schedule a follow-up appointment with your audiologist to maximize your battery use and check your magnet strength. The Ready-to-Wear service may not be available for certain implant types. If your clinician decides that this option is not right for you, your Kanso 2 Sound Processor will be shipped unprogrammed to the address you provide.

There are two options available for Ready-to-Wear. You can either select it as your one service option, in lieu of an accessory, or you can pay the \$95 fee and have it added to your order.

Ready-to-Wear as your service option

Choose in lieu of an accessory. If your clinician decides that this option is not right for you, you will be given the choice to select an accessory from above.

Ready-to-Wear as an additional service (\$95)

If your clinician decides that this option is not right for you, the Ready-to-Wear service fee will be removed.

06 Payment Method

I will self-pay the Kano 2 upgrade.

Pay out of pocket and/or seek insurance reimbursement on my own.³

I will pursue the Kano 2 upgrade through Cochlear's Reimbursement & Insurance Services.

The self-pay discounted price does not apply.

Insurance Name: _____ Member ID: _____

07 Trade-in⁴

Yes! I would like the \$2,000 trade-in allowance to apply towards this upgrade order.

Allow one non-obsolete Nucleus Sound Processor trade-in for each self-pay Kano 2 Upgrade Kit. Cannot be applied to the second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

08 Submit Form

Email completed order form to customer@cochlear.com

Policy:

Return and Exchange Policy: 90-Day Trial Period. 90 days to exchange unopened accessories.

Warranty: 3-years. No questions asked.

1. Cochlear is pleased to offer this discounted cash price when self-paying directly with Cochlear. This discount does not apply when placing an upgrade order through Cochlear's Reimbursement & Insurance Services. Insurance coverage and out-of-pocket expenses will vary depending on your insurance benefit coverage.
2. Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in.
3. Please keep in mind that if you choose to self-pay for an item generally covered by insurance, you may not be able to submit a claim on your own if Cochlear is contracted with your private insurance provider. Visit www.cochlear.com/us/insurancelist to see if Cochlear is contracted with your insurance provider. If Cochlear is contracted with your insurance provider, we suggest placing your order through Cochlear's Reimbursement and Insurance Services.
4. You may trade-in one (1) non-obsolete Nucleus Sound Processor when you choose to self-pay. This offer excludes upgrade orders placed through Reimbursement & Insurance Services. Limit 1 trade-in per upgraded device.

*The Kano 2 Sound Processor with Aqua+ is dust and water resistant to level of IP68 of the International Standard IEC60529. The Kano 2 Sound Processor with Aqua+ can be continuously submerged under water to a depth of up to 3 meters for up to 2 hours.

**For compatibility information visit www.cochlear.com/compatibility.

The Kano 2 Sound Processor is compatible with the Nucleus Profile Plus, Nucleus Profile Series, CI500 Series, CI24RE (Freedom) Series, CI24R and CI24M implants. The Kano 2 Sound Processor will not be compatible with the Nucleus® 22 (N22) Implant due to the Kano 2 Sound Processor's size and coil type.

For more information on terms and conditions, please visit www.cochlear.com/us/upgrade.

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www.cochlear.com/us/upgrade • 1 800 587 6927 • customer@cochlear.com

Recipient Name: _____ PO#: _____

