

Cochlear™ Baha® 6 Max Sound Processor Upgrade Order Form

PLEASE FOLLOW THE STEP-BY-STEP PROCEDURE TO ENSURE YOU RECEIVE THE CORRECT COMPONENTS FOR YOUR BAHAs® 6 MAX SOUND PROCESSOR UPGRADE KIT.

01 Recipient Information

Name: _____

Email: _____

Phone Number: _____

Date of Birth: _____

Guardian Name (if child): _____

Shipping Address: _____

City: _____ State: _____ Zip Code: _____

Gender: Male Female

Ear Side: Left Right

Emergency Contact:

Required for insurance reimbursement orders.

Name: _____

Phone Number: _____

02 Clinic Information

Clinic Name: _____

Primary Audiologist: _____

Email: _____

Phone: _____

Address: _____

City: _____ State: _____ Zip Code: _____

03 Cochlear Baha 6 Max Sound Processor

Includes: User Guide, Cleaning Kit, Dri-Aid Storage Kit, Safety Line, Batteries (one pack) and an Abutment Cover. Pediatric orders also include a Tamper Resistant Battery Door and Sound Processor Stickers. Select color and solution type below.

Sound Processor Color:  Mint  Black  Brown  Copper  Silver  Blonde

Baha Solution Type: Baha Connect System Baha Attract System Baha Start (Softband or SoundArc™)

Attract System Orders Only

Attract System orders also include: External Magnet and Cochlear SoftWear™ Pads (pack of 24).









Magnet Strength: 1M 2M 3M 4M 5M 6M Not sure. Please use current magnet strength on file.

Baha Start Orders Only

All non-surgical orders include a Softband or SoundArc and Baha SoftWear™ Pads (unilateral: pack of six; bilateral: two packs of six). Select either the Softband or SoundArc and appropriate option(s) below.

Softband

Type: Unilateral Bilateral

Color:  Pink  Light Blue  Dark Blue
  Brown  Black  Blonde
  Red  Jungle

SoundArc

Type: Unilateral Bilateral

Size: XS (30.6cm) S (31.5cm) M (33cm)
 L (36cm) XL (39cm)

Color:  Hair Matching Color Kit
  Fun Color Kit

04 Optional Second Sound Processor

I would like to purchase a backup sound processor at a discounted price.*

Sound Processor Color:  Mint  Black  Brown  Copper  Silver  Blonde

Magnet Strength (Attract System Orders Only):

1M 2M 3M 4M 5M 6M Not sure. Please use current magnet strength on file.

05 Make It Your Own

Select one option from below. Optional backup sound processor does not include an accessory.

Accessories

Remote Control 2 Mini Microphone 2+ Phone Clip TV Streamer Zephyr by Dry & Store storage solution

Power Up Program (Medicaid Only)**

Enroll in the Power Up Program

Select as your accessory option to be eligible for up to 7 years of disposable batteries.

First year supply will ship with upgrade kit.

06 Payment Method

I will self-pay for the Baha 6 Max upgrade.

Pay out of pocket and/or seek insurance reimbursement on my own.*

I will pursue the Baha 6 Max upgrade through Cochlear's Reimbursement & Insurance Services.

The self-pay discounted price does not apply.**

Insurance Name: _____ Member ID: _____

07 Trade-in[§]

Yes! I would like the **\$1,000 trade-in allowance** to apply towards this upgrade order.

You may trade in one commercially available Baha Sound Processor when you choose to self-pay. This offer excludes upgrade orders placed through Reimbursement & Insurance Services. Limit one trade-in per upgraded device. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

08 Submit Form

Email completed order form to customer@cochlear.com

Policy:

Return and Exchange Policy: 90-Day Trial Period. 90 days to exchange unopened accessories.

Warranty: 2-years for Baha Sound Processing unit. No questions asked.

* Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in. This option is not eligible for insurance reimbursement. Backup sound processors are only available as a self-pay option.

** Batteries supplied as part of the Power Up Program are not eligible for exchange or refund. Yearly battery allocation to be redeemed in a single 365 day period. If not redeemed within the allotted time frame, battery allocation does not carry over. No cash value.

† Please keep in mind that if you choose to self-pay for an item generally covered by insurance, you may not be able to submit a claim on your own if Cochlear is contracted with your private insurance provider. Visit www.cochlear.com/us/insurancelist to see if Cochlear is contracted with your insurance provider. If Cochlear is contracted with your insurance provider, we suggest placing your order through Cochlear's Reimbursement and Insurance Services.

†† Cochlear is pleased to offer this discounted cash price when self-paying directly with Cochlear. This discount does not apply when placing an upgrade order through Cochlear's Reimbursement & Insurance Services. Insurance coverage and out-of-pocket expenses will vary depending on your insurance benefit coverage.

§ You may trade in one (1) commercially available Baha Sound Processor when you choose to self-pay. This offer excludes upgrade orders placed through Reimbursement & Insurance Services. Limit one (1) trade-in per upgraded device.

For more information on terms and conditions, please visit www.cochlear.com/us/upgrade.

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www.cochlear.com/us/upgrade • 800 587 6927 • customer@cochlear.com

Recipient Name: _____ PO #: _____

