

# SOUND PROCESSOR UPGRADE ORDER FORM

## Recipient Information \*Required

\*Recipient's Name:

\*Recipient's Email:

\*Recipient's Phone Number:

\*Date of Birth

\*Implant Side:  Left  Right

If child – \*Guardian Name:

\*Ship to:

## Clinic Information

Clinic Name:

Clinic Email:

Audiologist Name:

PO#:

Bill to:

**PLEASE FOLLOW THE STEP-BY-STEP PROCEDURE TO ENSURE YOU RECEIVE THE CORRECT COMPONENTS FOR YOUR NUCLEUS® 7 SOUND PROCESSOR UPGRADE KIT (USD \$9,775)<sup>1</sup>**

## Please Select Your Payment Method

- I will self-pay the Nucleus 7 upgrade (*pay out of pocket and/or seek insurance reimbursement on my own*)<sup>2</sup>
- I will pursue the Nucleus 7 upgrade through Cochlear's Reimbursement & Insurance Services (*the self-pay \$9,775 discounted price does not apply*)

## Trade-in<sup>3</sup>

- Yes!** I would like the USD \$2,000 trade-in allowance to apply towards this upgrade order. Allow one Cochlear™ Nucleus® 5, Nucleus® 6 or Kanso® Sound Processor trade-in for each USD \$9,775 Nucleus 7 Upgrade Kit. Cannot be applied to the USD \$4,745 second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

## 1 NUCLEUS 7 SOUND PROCESSOR AND SLIMLINE COIL Choose One Sound Processor Color, One Coil Color and Two Coil Cable Lengths

### Sound Processor

Color:  **Black**  Grey  **Brown**  Sand  White

### Slimline™ Coil and Cable Lengths (Inches are approximate (2" = 6cm, 3" = 8cm, 4" = 11cm, 11" = 25cm))

Color:  **Black**  Grey  **Brown**  Sand  White Length (2" Recommended):  2"  3"  4"  11"

## 2 OPTIONS

### Ready-to-Wear USD \$95.00

- Yes!** I'd like my Nucleus 7 Sound Processor to arrive Ready-to-Wear! Ready-to-Wear service brings your Nucleus 7 Sound Processor to you with your current programs pre-loaded by our Cochlear Hear Always Specialists. To participate the recipient must be age 5 or older. Cochlear recommends that you schedule a follow-up appointment with your audiologist to maximize your battery use and check your magnet strength.

**Note:** If your clinician decides that this option is not right for you, your Nucleus 7 Sound Processor will be shipped unprogrammed to the address you provide and the USD \$95 Ready-To-Wear service fee will be removed. The Ready-to-Wear service may not be available for certain implant types.

### Mix and Match Second Sound Processor Option USD \$4,745<sup>4</sup> Note: magnet strength will be the same as selected for the Nucleus 7 Upgrade.

- Yes!** I would like to choose a second sound processor for USD \$4,745. You can choose a Kanso or a second Nucleus 7 Sound Processor.
- Same size and colors as above. (Stop here and proceed to section 3)  Different size and color. (Choose One from each of the four sections below):
- Nucleus 7 Second Sound Processor:** Includes One of Each of the Following: Sound Processor, Disposable Battery Kit, Slimline Coil, Magnet and Earhooks
- Color:  **Black**  Grey  **Brown**  Sand  White
- Slimline Coil: Length:  2"  3"  4"  11" Color:  **Black**  Grey  **Brown**  Sand  White  
Coil cable color will be same as coil color selected.
- Earhook: Choose Size:  Small (Tamper Resistant)  Small  Medium  Large
- Kanso Second Sound Processor:** Includes Sound Processor, CR210 Remote Control, Magnet, SoftWear™ Pad, Hair Clip, Safety Line (short & long), and Pack of P675 Disposable Batteries
- Sandy Blonde  Chocolate Brown  Slate Grey  White
- Golden Blonde  Copper Brown  Silver  Black

### 3 MAGNET STRENGTH AND EARHOOK SIZE Choose One Magnet Color/Strength and Earhook Size

Current Magnet Strength Recommended

#### Magnet Strength and Color

Strength:  ½M  1M  2M  3M  4M  5M  6M

Coil magnet color will be same as coil color selected.

#### Earhook

Size:  Small (Tamper Resistant)  Small  Medium  Large

Choose either Snugfits or Hugfits Option:

#### Snugfits (Includes 2 Packs of 1)

Size:  Small  Medium  Large

#### Hugfits

Size:  Extra Extra Small  Extra Small  Small

#### NUCLEUS 7 PROCESSOR COMPONENT QUICK GUIDE

1. Magnet
2. Slimline™ coil
3. Sound Processor
4. Battery



Black Nucleus 7 processor with compact rechargeable battery shown

Included Items: 1 Pack of Microphone Protectors and User Guide

### 4 BATTERY OPTIONS Choose Two Battery Options

Battery color will be same as sound processor color selected above.

#### Rechargeable Battery Options (Includes 1 battery charger and 1 battery charging kit)

Standard Rechargeable Battery  Compact Rechargeable Battery

#### Disposable Battery Option (Includes 1 Standard Tamper Resistant Battery Cover, 1 Battery Holder, and 1 Card of 675 Zinc Air Batteries)

Disposable Battery Option

### 5 MAKE IT YOUR OWN Choose Two Accessories

#### Cochlear True Wireless

CR310 Remote Control – Recommended for Recipients without an iPhone® or compatible Android™ smartphone. Change programs and volume. Activate telecoil and wireless streaming.

Cochlear Wireless Phone Clip – Call hands-free & stream music from a Bluetooth® device.

Cochlear Wireless Mini Microphone 2+ – Hear better over a distance or in noisy listening situations.

Cochlear Wireless TV Streamer – Stream high quality audio directly from your TV, stereo, computer, or other similar device.

#### Water Accessory

A waterproof accessory that allows you to swim underwater, in salt water, and completely submerged\*.

\*The Nucleus 7 Sound Processor with the Aqua+ is water resistant to level IP68 of the International Standard IEC60529. This water protection only applies when you use the Aqua+ and rechargeable batteries. Not compatible with the acoustic component. The Aqua+ magnet strength will be the same as magnet strength selected above.

Aqua+ Kit Select Aqua+ Cable Length: (available in Carbon color only)  6cm (2.4")  8cm (3")

Includes 1 each of the following: Aqua+ Sleeves (pack of 2), Aqua+ Safety Line (pack of 2), Mic Lock Stirrup (pack of 4), Activity Kit Case

#### Additional Batteries Note: Two battery options are already included in the upgrade kit.

Choose one below in lieu of an accessory:

Standard Rechargeable Battery  Compact Rechargeable Battery  Disposable Battery (Battery Holder + Cover)

### 6 SERVICE PLAN OPTIONS

#### Service Plan<sup>5</sup>

Yes! I would like to purchase a one-year service plan for an additional USD \$650.

**Return and Exchange Policy:** 90-Day Trial Period. 90 days to exchange unopened accessories.

**Warranty:** 3-years. No questions asked.

1. Cochlear is pleased to offer this discounted cash price when self-paying directly with Cochlear. This discount does not apply when placing an upgrade order through Cochlear's Reimbursement and Insurance Services. Insurance coverage and out-of-pocket expenses will vary depending on your insurance benefit coverage.

2. Please keep in mind, if you choose to self-pay today, you may not be able to submit a claim to your insurance on your own if Cochlear is contracted with your private insurance provider. Visit [www.cochlear.com/us/insurancelist](http://www.cochlear.com/us/insurancelist) to see if Cochlear is contracted with your insurance provider. If Cochlear is contracted with your insurance provider, we suggest placing your order through Cochlear's Reimbursement & Insurance Services.

3. Trade-In 1 Nucleus 5, Nucleus 6 or Kanso Sound Processor. Available only to those who choose the Self-Pay option (pay out-of-pocket). Excludes upgrade orders placed through Reimbursement & Insurance Services. Limit 1 trade-in.

4. Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in.

5. If you are insured through Medicare, Medicaid, VA or Tricare, please note that your plans may already include repair coverage. Please consult with your insurance provider to confirm before purchasing any service plan.

For more information on terms and conditions, please visit [www.Cochlear.com/US/NucleusUpgrade](http://www.Cochlear.com/US/NucleusUpgrade)