

Cochlear™ Nucleus® Kanso® 2 Sound Processor Upgrade Order Form

PLEASE FOLLOW THE STEP-BY-STEP PROCEDURE TO ENSURE YOU RECEIVE THE CORRECT COMPONENTS FOR YOUR NUCLEUS® KANSO® 2 SOUND PROCESSOR UPGRADE KIT (CAD \$11,730)¹

01

Recipient Information

Name: _____

Email: _____

Phone Number: _____

Date of Birth: _____

Guardian Name (if child): _____

Ship to: _____

Implant Side: Left Right

Emergency Contact:

Name: _____

Phone Number: _____

03

Nucleus Kanso 2 Sound Processor

Includes home charger, portable charger, magnet, magnet removal tool, safety line (long, short or hair clip), softwear pad (pack of 5), headband (for pediatric recipients only), socket cover, microphone cover (pack of 2), microfiber cloth, screwdriver and brush, and user guide.

Select one for each item. Current magnet strength recommended.

Sound Processor Color: Black Chocolate Brown Slate Grey Sandy Blonde Silver

Magnet Strength: Regular: ½M 1M 2M 3M 4M 5M 6M

Profile™ Plus: ½(I) 1(I) 2(I) 3(I) 4(I) 5(I)

Not sure. Please use current magnet strength on file.

Safety Line: Safety line with shirt clip: Long Short

Safety line with hair clip: White Brown Black

Portable Charger Cable Length: Short (12") Long (20")

04

Mix and Match Second Sound Processor:²

Magnet strength will be the same strength selected in section 03 above.

Yes! I would like to choose a second sound processor.

Kanso 2 Sound Processor

Includes sound processor, home charger, magnet, magnet removal tool, safety line (long or short), softwear pads (pack of 5), hair clip, headband (pediatric recipients only), socket cover, microphone cover (pack of 2), microfiber cloth, screwdriver and brush, and user guide.

Color: Black Chocolate Brown Slate Grey Sandy Blonde Silver

Nucleus 7 Sound Processor

Includes sound processor, standard rechargeable battery module, slimline coil, magnet and earhooks

Color: Black Brown Grey Sand White

Slimline Coil: Length: 2" 3" 4" 11"

Color: Black Brown Grey Sand White

Earhook: Size: Small (Tamper Resistant) Small Medium Large

05

Make It Your Own

Select two: includes accessories and Ready-to-Wear service option.

Kanso 2 Aqua+ Kit

A waterproof accessory that allows you to swim underwater, in salt water, and completely submerged.*
Includes: Aqua+, activity case, headband (black) and safety line.

Headband Size: XS (40-47cm) S (45-52cm) M (48-57cm) L (53-62cm)

Cochlear True Wireless Accessories

CR310 Remote Control

Recommended for recipients without an iPhone® or compatible Android™ smartphone.** Change programs and volume, activate telecoil and stream wirelessly.

Cochlear Wireless Phone Clip

Call hands-free and stream music from a Bluetooth® device.

Cochlear Wireless Mini Microphone 2+

Hear better over a distance or in noisy listening situations.

Cochlear Wireless TV Streamer

Stream high quality audio directly from your TV, stereo, computer, or other similar device.

Ready-to-Wear

Have your Kanso 2 Sound Processor pre-loaded with your current programs by our Cochlear Hear Always Specialists. To participate, recipient must be age 5 or older. Cochlear recommends that you schedule a follow-up appointment with your audiologist to maximize your battery use and check your magnet strength. The Ready-to-Wear service may not be available for certain implant types. If your clinician decides that this option is not right for you, your Kanso 2 Sound Processor will be shipped unprogrammed to the address you provide.

There are two options available for Ready-to-Wear. You can either select it as your one service option, in lieu of an accessory, or you can pay the CAD \$114 fee and have it added to your order.

Ready-to-Wear as your service option

Choose in lieu of an accessory. If your clinician decides that this option is not right for you, you will be given the choice to select an accessory from above.

Ready-to-Wear as an additional service (CAD \$114)

If your clinician decides that this option is not right for you, the CAD \$114 Ready-to-Wear service fee will be removed.

06

Trade-in⁴

Yes! I would like the CAD \$2,500 trade-in allowance to apply towards this upgrade order.

Allow one non-obsolete Nucleus Sound Processor trade-in for each self-pay CAD \$11,730 Kanso 2 Upgrade Kit. Cannot be applied to the CAD \$5,694 second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

07

Submit Form

Email completed order form to customer@cochlear.com

Policy:

Return and Exchange Policy: 90-Day Trial Period. 90 days to exchange unopened accessories.

Warranty: 3-years. No questions asked.

1. Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in.
2. You may trade-in one (1) non-obsolete Nucleus Sound Processor when you choose to self-pay. This offer excludes upgrade orders placed through Reimbursement & Insurance Services. Limit 1 trade-in per upgraded device.

* The Kanso 2 Sound Processor with Aqua+ is dust and water resistant to level of IP68 of the International Standard IEC60529. The Kanso 2 Sound Processor with Aqua+ can be continuously submerged under water to a depth of up to 3 meters for up to 2 hours.

** For compatibility information visit www.cochlear.com/compatibility.

The Kanso 2 Sound Processor is compatible with the Nucleus Profile Plus, Nucleus Profile Series, CI500 Series, CI24RE (Freedom) Series, CI24R and CI24M implants. The Kanso 2 Sound Processor will not be compatible with the Nucleus® 22 (N22) Implant due to the Kanso 2 Sound Processor's size and coil type.

For more information on terms and conditions, please visit www.cochlear.com/us/upgrade.

Android and Google Play are registered trademarks of Google Inc.

©2020. Apple, the Apple logo, FaceTime, Made for iPad logo, Made for iPhone logo, Made for iPod logo, iPhone, iPad Pro, iPad Air, iPad mini, iPad and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc., registered in the U.S. and other countries.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Cochlear is under license.

©2020 Cochlear Limited. All rights reserved. Hear now. And always and other trademarks and registered trademarks are the property of Cochlear Limited. The names of actual companies and products mentioned herein may be the trademarks of their respective owners.

FUN3913 ISS2 AUG20

www.cochlear.com/us/upgrade • 1 800 587 6927 • customer@cochlear.com

Recipient Name: _____ PO#: _____

