

Cochlear™ Nucleus® 7 Sound Processor Upgrade Order Form

PLEASE FOLLOW THE STEP-BY-STEP PROCEDURE TO ENSURE YOU RECEIVE THE CORRECT COMPONENTS FOR YOUR NUCLEUS® 7 SOUND PROCESSOR UPGRADE KIT

01 Recipient Information

Name: _____

Email: _____

Phone Number: _____

Date of Birth: _____

Guardian Name (if child): _____

Shipping Address: _____

City/State: _____ Zip: _____

Implant Side: Left Right

Emergency Contact:

Name: _____

Phone: _____

02 Clinic Information

Clinic Name: _____

Email: _____

Primary Audiologist: _____

PO#: _____

Bill to: _____

03 Nucleus 7 Sound Processor

Select one for each item below, unless noted otherwise. Kit also includes: Standard Rechargeable Battery Module (two), Microphone Protectors (one pack of two) and User Guide.

Sound Processor Color:

Black Brown Grey Sand White

Slimline Integrated Coil Color:

Black Brown Grey Sand White

Slimline Integrated Coil Cable Length:

Select two, enter quantity below (2" recommended).

___ 2" (6cm) ___ 3" (8cm) ___ 4" (11cm) ___ 11" (25cm)

Magnet Strength:

Magnet color will be same as coil color selected above (current magnet strength recommended).

Standard:

½M 1M 2M 3M 4M 5M 6M

Profile™ Plus:

½(I) 1(I) 2(I) 3(I) 4(I) 5(I)

Not sure. Please use current magnet strength on file.

Earhook Size:

Small (Tamper Resistant) Small Medium Large

Snugfits or Hugfits Option:

Select one size from either option.

Snugfits Size (pack of two):

Small Medium Large

Hugfits Size:

Extra Extra Small Extra Small Small

04 Mix and Match Second Sound Processor¹

Select either a second Nucleus 7 or a Kanso[®] 2 Sound Processor. Magnet strength will match SECTION 03 selection.

I would like to choose a second sound processor for half off the self-pay price.

Nucleus 7 Sound Processor

Select one for each item below. Kit includes: Sound Processor, Standard Rechargeable Battery Module, Slimline Coil, Magnet and Earhook.

Sound Processor Color:

Black Brown Grey Sand White

Slimline Coil Cable Length:

2" (6cm) 3" (8cm) 4" (11cm) 11" (25cm)

Slimline Coil Color:

Black Brown Grey Sand White

Earhook Size:

Small (Tamper Resistant) Small Medium Large

Kanso[®] 2 Sound Processor

Select one for each item below. Kit includes: Sound Processor, Home Charger, Magnet, Magnet Removal Tool, Safety Line, SoftWear™ Pads (pack of five), Headband (for pediatric recipients only), Socket Cover, Microphone Covers (pack of two), Cleaning Cloth, Screwdriver and Cleaning Brush, and User Guide.

Sound Processor Color:

Black Chocolate Brown Slate Grey
 Sandy Blonde Silver

Safety Line:

Long (with Shirt Clip) Short (with Shirt Clip)
 Short Loop (with Hair Clips [pack of five])

Select Hair Clip Color: White Brown Black

05 Make It Your Own

Select one accessory or Ready-to-Wear service option.

Nucleus 7 Aqua+ Kit

A waterproof accessory that allows you to swim underwater, in salt water, and completely submerged.*

Includes: Aqua+ Sleeves (pack of two), Aqua+ Safety Line (pack of two), Mic Lock Stirrup (pack of four) and Activity Kit Case

Aqua+ Coil Cable Length (carbon color only): 2" (6cm) 3" (8cm)

Select Aqua+ Processor Sleeve Size: Compact Aqua+ Sleeve Aqua+ Sleeve

Cochlear True Wireless Accessories

CR310 Remote Control

Recommended for recipients without an iPhone[®] or compatible Android™ smartphone.** Change programs and volume, and stream wirelessly.

Cochlear Wireless Phone Clip

Call hands-free and stream music from a Bluetooth[®] device.

Cochlear Wireless Mini Microphone 2+

Hear better over a distance or in noisy listening situations.

Cochlear Wireless TV Streamer

Stream high quality audio directly from your TV, stereo, computer, or other similar device.

Disposable Battery Battery Holder and Cover.

USB Battery Charger For use with Rechargeable Battery.

Standard Rechargeable Battery Module

Additional battery, two are included with kit.

Ready-to-Wear

Have your Nucleus 7 Sound Processor pre-loaded with your current programs by our Cochlear Hear Always Specialists. To participate, recipient must be age 5 or older. Cochlear recommends that you schedule a follow-up appointment with your audiologist to maximize your battery use and check your magnet strength. The Ready-to-Wear service may not be available for certain implant types. If your clinician decides that this option is not right for you, your Nucleus 7 will be shipped unprogrammed to the address you provide.

There are two options available for Ready-to-Wear. You can either select it in lieu of an accessory or you can pay the \$95 fee and have it added to your order.

Ready-to-Wear as your service option

Choose in lieu of an accessory. If your clinician decides that this option is not right for you, you will be given the choice to select an accessory from above.

Ready-to-Wear as an additional option (\$95)

If your clinician decides that this option is not right for you, the Ready-to-Wear service fee will be removed.

www.cochlear.com/us/upgrade • 1 800 587 6927 • customer@cochlear.com

Recipient Name: _____ PO#: _____

06 Payment Method

I will self-pay the Nucleus 7 upgrade.

Pay out of pocket and/or seek insurance reimbursement on my own.²

I will pursue the Nucleus 7 upgrade through Cochlear's Reimbursement & Insurance Services.

The self-pay discounted price does not apply.

Insurance Name: _____ Member ID: _____

07 Trade-in³

I would like the \$2,000 trade-in allowance to apply towards this upgrade order.

Allow one commercially available Nucleus Sound Processor trade-in for each self-pay Nucleus 7 Upgrade Kit. Cannot be applied to the second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

08 Submit Form

Email completed order form to customer@cochlear.com

Policy:

Return and Exchange Policy: 90-Day Trial Period. 90 days to exchange unopened accessories.

Warranty: 3-years. No questions asked.

1. Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in.
2. Please keep in mind that if you choose to self-pay for an item generally covered by insurance, you may not be able to submit a claim on your own if Cochlear is contracted with your private insurance provider. Visit www.cochlear.com/us/insurancelist to see if Cochlear is contracted with your insurance provider. If Cochlear is contracted with your insurance provider, we suggest placing your order through Cochlear's Reimbursement and Insurance Services.
3. You may trade in one (1) commercially available Nucleus Sound Processor when you choose to self pay. This offer excludes upgrade orders placed through Reimbursement & Insurance Services. Limit 1 trade-in per upgraded device.

* The Nucleus 7 Sound Processor with the Aqua+ is water resistant to level IP68 of the International Standard IEC60529. This water protection only applies when you use the Aqua+ and rechargeable batteries. Not compatible with the acoustic component. The Aqua+ magnet strength will be the same as magnet strength selected above. Compact Aqua+ sleeve must be used with compact rechargeable battery.

**For compatibility information visit www.cochlear.com/compatibility.

For more information on terms and conditions, please visit www.cochlear.com/us/upgrade.

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Recipient Name: _____ PO#: _____

