

SOUND PROCESSOR UPGRADE ORDER FORM

Recipient Information *Required

*Recipient's Name: _____
 *Recipient's Email: _____
 *Recipient's Phone Number: _____
 *Date of Birth _____
 *Implant Side: Left Right
 If child – *Guardian Name: _____
 *Ship to: _____

Clinic Information

Clinic Name: _____
 Clinic Email: _____
 Audiologist Name: _____
 PO#: _____
 Bill to: _____

PLEASE FOLLOW THE STEP-BY-STEP PROCEDURE TO ENSURE YOU RECEIVE THE CORRECT COMPONENTS FOR YOUR NUCLEUS® 7 SOUND PROCESSOR UPGRADE KIT (USD \$9,775)¹

Please Select Your Payment Method

I will self-pay the Nucleus 7 upgrade (*pay out of pocket and/or seek insurance reimbursement on my own*)²
 I will pursue the Nucleus 7 upgrade through Cochlear's Reimbursement & Insurance Services (*the self-pay \$9,775 discounted price does not apply*)

Trade-in³

Yes! I would like the USD \$2,000 trade-in allowance to apply towards this upgrade order. Allow one non-obsolete Nucleus Sound Processor trade-in for each USD \$9,775 Nucleus 7 Upgrade Kit. Cannot be applied to the USD \$4,745 second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

NUCLEUS 7 PROCESSOR COMPONENT QUICK GUIDE

1. Magnet
2. N22 Coil
3. Sound Processor
4. Battery



Included Items:

3 Standard Rechargeable Battery Modules,
1 Pack of Microphone Protectors and User Guide

1 NUCLEUS 7 SOUND PROCESSOR AND N22 COIL

Choose One Sound Processor Color, One Coil Color and Two Coil Cable Lengths

Sound Processor

Color: Black Grey Brown Sand White

N22 Coil and Cable Lengths (Inches are approximate: 2"=6cm, 3"=8cm, 4"=11cm, 11"=25cm)

Color: Black Grey Brown Sand White

Length (2" Recommended): 2" 3" 4" 11"

2 OPTIONS

Mix and Match Second Sound Processor Option USD \$4,745⁴ Note: magnet strength will be the same as selected for the Nucleus 7 Upgrade.

Yes! I would like to choose a second sound processor for USD \$4,745.

Same size and colors as above. (*Stop here and proceed to section 3*) Different size and color. (*Choose One from each of the four sections below*):

Nucleus 7 Second Sound Processor: *Included Items: Sound Processor, 2 Standard Rechargeable Battery Modules, N22 Coil, Magnet and Earhooks*

Color: Black Grey Brown Sand White

N22 Coil: Length: 2" 3" 4" 11" Color: Black Grey Brown Sand White

Coil cable color will be same as coil color selected.

Earhook: Choose Size: Small (*Tamper Resistant*) Small Medium Large

2 OPTIONS (CONTINUED)

Ready-to-Wear USD \$95.00

Yes! I'd like my Nucleus 7 Sound Processor to arrive Ready-to-Wear! Ready-to-Wear service brings your Nucleus 7 Sound Processor to you with your current programs pre-loaded by our Cochlear Hear Always Specialists. To participate the recipient must be age 5 or older. Cochlear recommends that you schedule a follow-up appointment with your audiologist to maximize your battery use and check your magnet strength.

Note: If your clinician decides that this option is not right for you, your Nucleus 7 Sound Processor will be shipped unprogrammed to the address you provide and the USD \$95 Ready-To-Wear service fee will be removed. The Ready-to-Wear service may not be available for certain implant types.

3 MAGNET STRENGTH AND EARHOOK SIZE

Choose One Magnet Strength and Earhook Size

Magnet Strength (Current Magnet Strength Recommended)

Strength: ½M 1M 2M 3M 4M 5M 6M

Coil magnet color will be same as coil color selected

Earhook

Size: Small (Tamper Resistant) Small Medium Large

Choose Either Snugfits or Hugfits Option

Snugfits (Includes 2 Packs of 1)

Size: Small Medium Large

Hugfits

Size: Extra Extra Small Extra Small Small

4 MAKE IT YOUR OWN

Choose One Option

Cochlear Accessories

CR310 Remote Control – Recommended for Recipients without an iPhone® or compatible Android™ smartphone. Change programs and volume. Activate telecoil and wireless streaming.

Cochlear Wireless Phone Clip – Call hands-free & stream music from a Bluetooth® device.

Cochlear Wireless Mini Microphone 2+ – Hear better over a distance or in noisy listening situations.

Cochlear Wireless TV Streamer – Stream high quality audio directly from your TV, stereo, computer, or other similar device.

Disposable Battery – Battery Holder + Cover

Note: A Disposable Battery option may not be the best option for you based on sound processor power consumption.

USB Battery Charger – For use with Rechargeable Battery

Water Accessory

A waterproof accessory that allows you to swim underwater, in salt water, and completely submerged.*

*The Nucleus 7 Sound Processor with the Aqua+ is water resistant to level IP68 of the International Standard IEC60529. This water protection only applies when you use the Aqua+ and rechargeable batteries. Not compatible with the acoustic component. The Aqua+ magnet strength will be the same as magnet strength selected above.

Cochlear Nucleus 7 Aqua+ **Select Aqua+ Cable Length** (available in Carbon color only): 6cm (2.4") 8cm (3")

Includes 1 each of the following: Aqua+ Sleeves (pack of 2), Aqua+ Safety Line (pack of 2), Mic Lock Stirrup (pack of 4), Activity Kit Case

5 SUBMIT FORM

Email completed order form to customer@cochlear.com

Return and Exchange Policy: 90-Day Trial Period. 90 days to exchange unopened accessories.

Warranty: 3-years. No questions asked.

1. Cochlear is pleased to offer this discounted cash price when self-paying directly with Cochlear. This discount does not apply when placing an upgrade order through Cochlear's Reimbursement and Insurance Services. Insurance coverage and out-of-pocket expenses will vary depending on your insurance benefit coverage.

2. Please keep in mind that if you choose to self-pay for an item generally covered by insurance, you may not be able to submit a claim on your own if Cochlear is contracted with your private insurance provider. Visit www.Cochlear.com/US/InsuranceList to see if Cochlear is contracted with your insurance provider. If Cochlear is contracted with your insurance provider, we suggest placing your order through Cochlear's Reimbursement and Insurance Services.

3. You may trade-in one (1) non-obsolete Nucleus Sound Processor when you choose to self-pay. This offer excludes upgrade orders placed through Reimbursement & Insurance Services. Limit 1 trade-in per upgraded device.

4. Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in.

For more information on terms and conditions, please visit www.Cochlear.com/US/Upgrade