

SOUND PROCESSOR UPGRADE ORDER FORM

Recipient Information *Required

*Recipient's Name: _____
 *Recipient's Email: _____
 *Recipient's Phone Number: _____
 *Date of Birth _____
 *Implant Side: Left Right
 If child – *Guardian Name: _____
 *Ship to: _____

Clinic Information

Clinic Name: _____
 Clinic Email: _____
 Audiologist Name: _____
 PO#: _____
 Bill to: _____

PLEASE FOLLOW THE STEP-BY-STEP PROCEDURE TO ENSURE YOU RECEIVE THE CORRECT COMPONENTS FOR YOUR NUCLEUS® 7 SOUND PROCESSOR UPGRADE KIT (USD \$9,775)¹

Please Select Your Payment Method

- I will self-pay the Nucleus 7 upgrade (*pay out of pocket and/or seek insurance reimbursement on my own*)
 I will pursue the Nucleus 7 upgrade through Cochlear's Reimbursement & Insurance Services (*the self-pay \$9,775 discounted price does not apply*)

Trade-in²

- Yes!** I would like the USD \$2,000 trade-in allowance to apply towards this upgrade order. Allow one Nucleus 5, Nucleus 6 or Kanso Sound Processor trade-in for each USD \$9,775 Nucleus 7 Upgrade Kit. Cannot be applied to the USD \$4,745 second sound processor option and this trade-in option is not available through Cochlear's Reimbursement & Insurance Services. Trade-in option must be declared at the time of the upgrade order and cannot be added after the upgrade has shipped.

1 NUCLEUS 7 SOUND PROCESSOR AND SLIMLINE COIL Choose One Sound Processor Color, One Coil Color and Two Coil Cable Lengths

Sound Processor

Color: **Black** Grey **Brown** Sand White

Slimline™ Coil and Cable Lengths (Inches are approximate (2" = 6cm, 3" = 8cm, 4" = 11cm, 11" = 25cm))

Color: **Black** Grey **Brown** Sand White Length (2" Recommended): 2" 3" 4" 11"

2 OPTIONS

Ready-to-Wear USD \$95.00

- Yes!** I'd like my Nucleus 7 Sound Processor to arrive Ready-to-Wear! Ready-to-Wear service brings your Nucleus 7 Sound Processor to you with your current programs pre-loaded by our Cochlear Hear Always Specialists. To participate the recipient must be age 5 or older. Cochlear recommends that you schedule a follow-up appointment with your audiologist to maximize your battery use and check your magnet strength.

Note: If your clinician decides that this option is not right for you, your Nucleus 7 Sound Processor will be shipped unprogrammed to the address you provide and the USD \$95 Ready-To-Wear service fee will be removed. The Ready-to-Wear service may not be available for certain implant types.

Mix and Match Second Sound Processor Option USD \$4,745³ Note: magnet strength will be the same as selected for the Nucleus 7 Upgrade.

- Yes!** I would like to choose a second sound processor for USD \$4,745. You can choose a Kanso or a second Nucleus 7 Sound Processor.

Same size and colors as above. (Stop here and proceed to section 3) Different size and color. (Choose One from each of the four sections below):

Nucleus 7 Second Sound Processor: Includes One of Each of the Following: Sound Processor, Disposable Battery Kit, Slimline Coil, Magnet and Earhooks

Color: **Black** Grey **Brown** Sand White

Slimline Coil: Length: 2" 3" 4" 11" Color: **Black** Grey **Brown** Sand White

Coil cable color will be same as coil color selected.

Earhook: Choose Size: Small (Tamper Resistant) Small Medium Large

Kanso Second Sound Processor: Includes Sound Processor, CR210 Remote Control, Magnet, SoftWear™ Pad, Hair Clip, Safety Line (short & long), and Pack of P675 Disposable Batteries

Sandy Blonde Chocolate Brown Slate Grey White

Golden Blonde Copper Brown Silver Black

3 MAGNET STRENGTH AND EARHOOK SIZE *Choose One Magnet Color/Strength and Earhook Size*

Current Magnet Strength Recommended

Magnet Strength and Color

Strength: ½M 1M 2M 3M 4M 5M 6M

Coil magnet color will be same as coil color selected.

Earhook

Size: Small (*Tamper Resistant*) Small Medium Large

Choose either Snugfits or Hugfits Option:

Snugfits (*Includes 2 Packs of 1*)

Size: Small Medium Large

Hugfits

Size: Extra Extra Small Extra Small Small

NUCLEUS 7 PROCESSOR COMPONENT QUICK GUIDE

1. Magnet
2. Slimline™ coil
3. Sound Processor
4. Battery



Black Nucleus 7 processor with compact rechargeable battery shown

Included Items: 1 Pack of Microphone Protectors and User Guide

4 BATTERY OPTIONS *Choose Two Battery Options*

Battery color will be same as sound processor color selected above.

Rechargeable Battery Options (*Includes 1 battery charger and 1 battery charging kit*)

Standard Rechargeable Battery Compact Rechargeable Battery

Disposable Battery Option (*Includes 1 Standard Tamper Resistant Battery Cover, 1 Battery Holder, and 1 Card of 675 Zinc Air Batteries*)

Disposable Battery Option

5 MAKE IT YOUR OWN *Choose Two Accessories*

Cochlear True Wireless

- CR310 Remote Control – *Recommended for Recipients without an iPhone®. Change programs and volume. Activate telecoil and wireless streaming. Ideal for parents and caregivers.*
- Cochlear Wireless Phone Clip – *Call hands-free & stream music from a Bluetooth device.*
- Cochlear Wireless Mini Microphone 2+ – *Hear better over a distance or in noisy listening situations.*
- Cochlear Wireless TV Streamer – *Stream high quality audio directly from your TV, stereo, computer, or other similar device.*

Water Accessory

A waterproof accessory that allows you to swim underwater, in salt water, and completely submerged.*

**The Nucleus 7 Sound Processor with the Aqua+ is water resistant to level IP68 of the International Standard IEC60529. This water protection only applies when you use the Aqua+ and rechargeable batteries. Not compatible with the acoustic component. The Aqua+ magnet strength will be the same as magnet strength selected above.*

Aqua+ Kit Select Aqua+ Cable Length: (*available in Carbon color only*) 6cm (2.4") 8cm (3")

Includes 1 each of the following: Aqua+ Sleeves (*pack of 2*), Aqua+ Safety Line (*pack of 2*), Mic Lock Stirrup (*pack of 4*), Activity Kit Case

Additional Batteries

Note: Two battery options are already included in the upgrade kit.

Choose one below in lieu of an accessory:

Standard Rechargeable Battery Compact Rechargeable Battery Disposable Battery (Battery Holder + Cover)

6 WARRANTY OPTIONS

Extended Warranty

Yes! I would like to purchase a one-year extended warranty for an additional USD \$650.

Policy: _____

Return and Exchange Policy: 90-Day Trial Period. 90 days to exchange unopened accessories.

Warranty: 3-years. No questions asked.

1. Cochlear is pleased to offer this discounted cash price when self-paying directly with Cochlear. This discount does not apply when placing an upgrade order through Cochlear's Reimbursement and Insurance Services. Insurance coverage and out-of-pocket expenses will vary depending on your insurance benefit coverage.

2. Trade-In 1 Nucleus 5, Nucleus 6 or Kanso Sound Processor. Available only to those who choose the Self-Pay option (pay out-of-pocket). Excludes upgrade orders placed through Reimbursement & Insurance Services. Limit 1 trade-in.

3. Second Sound Processor Option: Available within 90 days of upgrade order. No trade-in. For more information on terms and conditions, please visit www.Cochlear.com/US/NucleusUpgrade

